

ERROR: THE BIKE DOESN'T TURN ON

VALID FOR ALL MODELS

Test procedure to be carried out to identify and isolate the fault.

Possible cause: defective battery, LCD screen, controller.

REQUIRED EQUIPMENT:

A replacement battery (take a battery from a bike you have in stock) LCD Screen Controller

- STEPS TO FOLLOW -

STEP 1:

Connect a new battery to replace the one currently on the bike. If the bike restarts: contact our after-sales service to replace the battery.

If the bike does not turn back on, go on to step 2.

STEP 2:

Do a cross test with another LCD screen.

Start by unplugging the current LCD screen at the controller and plugging in the replacement screen. If the bike turns back on, completely replace the LCD screen by rewiring. Otherwise, proceed to step 3.



STEP 3:

Do a test with a new controller. If the operation is not successful contact us. Otherwise, finish mounting the new controller.

If none of these tests produces the desired result, contact our After-Sales Service.