



REPAIR PROCEDURE

Please follow instructions below in order to make a claim

SHOP:

TOWN:

E-MAIL:

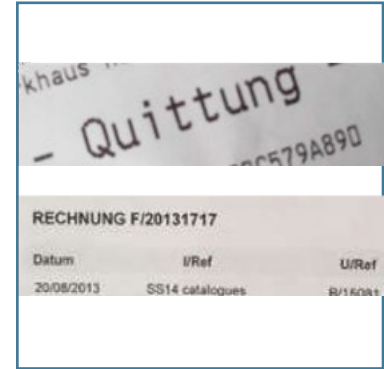
PHONE:



Please take a picture of the defect on your bag or trolley.



Please take a picture of the identification number which you can find on the white label inside your bag (on the side)



Please take a picture of the receipt for used items and a copy of the invoice for new items



Send your pictures together with a short description to :

After thorough investigation we will let you know how we will handle your claim : as a repair, a credit note or send you a replacement bag.

Kind regards
The Hedgren-Team

Hedgren

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